# TERMS AND CONDITIONS

Please review the following information before approving your estimate. By signing this document, you acknowledge that you have read and understand the following terms and conditions.

## PAYMENT

- 52% non-refundable deposit required to place your order and secure production unless other agreement is made.
- Remaining balance due on or before delivery unless other agreement is made.
- $250 setup fee for projects under 1,000 LF.
- Credit card payments incur a 2.6% processing fee.
- ACH payments incur a $25 processing fee.
- Estimates are valid for 14 days.

## PRODUCTION

- Production begins once a signed estimate and deposit are received.
- Contact your sales representative for current lead times.
- Once production has begun, changes to species, profile, dimensions, lengths, quantities, or order volume cannot be accommodated.

## ADDITIONAL MATERIAL & EXTRAS

Extras are subject to setup fees ranging from $250 to $750, depending on the complexity of the request.

Because our products are hand-crafted and custom finished, slight color variation between production runs is normal and expected. Variations in dilution, wood characteristics, and production conditions can result in differences from previous runs. While Glacier Millworks makes every effort to match the original finish as closely as possible, an exact color match cannot be guaranteed when products are produced in separate runs.

To achieve the closest possible color match, we strongly recommend ordering all material for a project at the same time. Additional material ordered after the original shipment will require a separate production run and may vary in color.

Please note: Extra and add-on material orders are still subject to full delivery charges. Partial truckloads carry the same delivery cost as full truckloads, so smaller orders may result in higher per-unit freight rates.

# TERMS AND CONDITIONS

## SAMPLE RETENTION & ARCHIVING

Once the project is complete, Glacier Millworks will discard all unselected samples associated with the project. The final selected/approved control sample(s), along with completed production cutoffs, will be archived by Glacier Millworks as the official reference for the completed project and will be kept for two years. Unselected samples will not be retained or available for future reference.

## CUSTOMER ACKNOWLEDGMENTS

### Natural Wood Variation

Wood is a natural material. Variations in grain pattern, texture, color, tone, knots, and stain absorption are expected. These variations can be evident from board to board in the final product. Product photography and finish samples are representative only and should not be considered an exact match to the final product.

### Timber Forge® Carbon Fade (Timber Forge® products only)

The charred carbon surface on Timber Forge® products will naturally lighten over time due to exposure to sunlight and weather. This process, known as carbon fade, is a normal characteristic of authentic Shou Sugi Ban. The stain itself is not fading.

Additional Timber Forge® material ordered after the original installation may initially appear darker because it features a freshly charred surface. As the product naturally weathers, the appearance will become more consistent with the existing installation.

## INSTALLATION GUIDELINES

The Customer is solely responsible for ensuring Glacier Millworks products are properly stored, handled, installed, finished, and maintained in accordance with accepted industry standards, applicable building codes, and Glacier Millworks' published Installation Guidelines and Care & Maintenance Guide. Customer is responsible for providing these guidelines to all installers, contractors, and maintenance personnel. Glacier Millworks shall not be liable for damage, product failure, or performance issues resulting from improper storage, handling, installation, maintenance, job site conditions, or other circumstances beyond its control. Glacier Millworks' published guidelines supplement, but do not replace, accepted construction practices, manufacturer recommendations for related building materials, or applicable building codes. Failure to follow these recommendations may void applicable warranties.

# TERMS AND CONDITIONS

## DELIVERY

- Customer is responsible for providing a lift or forklift at the time of delivery.
- Delivery fees are subject to change based on market conditions.

## RETURNS

- All finished products are final sale.
- Finished products are not eligible for return.

## CUSTOMER ACCEPTANCE

By signing below, I acknowledge that I have read, understand, and accept these Terms & Conditions.

Signature: _____

Date: _____

# INSTALLATION AND GUIDELINES

## BEST PRACTICES FOR PREFINISHED NATURAL WOOD CLADDING

Effective September 2025– Supersedes all previous versions

These guidelines synthesize industry standards and proven field practices drawn from multiple sources, adapted for Glacier Millworks' prefinished cladding, trim, and timbers. Always follow local codes and manufacturer data sheets for specific accessories.

Glacier Millworks (GM) supplies prefinished natural wood products for exterior and interior use—including cladding, trim, and timbers. This manual consolidates best practices for installing and maintaining GM products to promote long-term performance and appearance.

• GM does not provide installation services. Engage qualified contractors.

• These guidelines complement, not replace, local, state, and national building codes. The most stringent requirement governs.

• When project specifications differ from this manual, obtain written direction from the design professional or building official.

## QUICK REFERENCE CHECKLIST

- ☐ **Store & acclimate** wood properly.
- ☐ **Install WRB & flashing** correctly before cladding.
- ☐ We **recommend using a drainable rainscreen** with continuous ventilation cavity.
- ☐ **Provide solid wood backing** for fasteners; 1-1/4" minimum penetration.
- ☐ **Fasteners:** 304/305 or 316 stainless (ring-shank nails or trim-head screws). 316 for coastal/high-corrosion.
- ☐ **Seal all field cuts** and penetrations before install.
- ☐ **Maintain clearances** at grade, roofs, and decks.
- ☐ **Do not rely on caulk** in lieu of flashing; preserve drainage paths.
- ☐ **Document moisture** content prior to install cavity.

# SAFETY & GENERAL NOTES

• Read this manual before starting. Use eye, ear, and respiratory PPE when cutting or sanding.

• Use dust collection when possible; follow finish manufacturers' SDS.

• Confirm load paths, shear, fire, and energy code requirements with the project engineer.

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# DELIVERY, INSPECTION & STORAGE

## DELIVERY & OFFLOADING

• Provide safe truck access and egress and a certified forklift or telehandler.
Bundles may exceed **4,000 lb**; timbers may exceed **20'**.

• Inspect **before signing** the Bill of Lading. Note damage on the freight bill and photograph.

## INSPECTION

• Report shipping damage or visible product defects **prior to installation**. Installing constitutes acceptance.

## ON-SITE STORAGE

• Keep flat, **stickered, and off-grade** on blocks or stringers. Place a vapor barrier or dunnage under the stack to avoid ground moisture.

• Cover the **top only** with a waterproof tarp or wrap; crown the cover to shed water. **Do not** tightly seal—allow airflow.

• Ideal storage: clean, dry, enclosed space (e.g., garage).

## HANDLING

• **Lift—don't drag**. Protect edges and factory finish. Use soft straps, not chains.



## ACCLIMATION & MOISTURE CONTENT

Proper acclimation reduces movement (shrink/swell),cupping, and finish stress.

• **On-site acclimation:** 7–10 days typical. Keep bundles off ground; stickered for airflow; protected from sun and rain.

• **Measure MC:** Use a calibrated moisture meter. Test ≥10% of pieces per product type to establish an average. Do not rely on time alone.

• **Recommended MC at Install (typical):** 9–14% in most U.S. regions; 7–12% in arid zones. Individual pieces may vary within these bands.

### THERMALLY MODIFIED WOOD (TMW)

• GM TMW typically ships ≤9% MC and is more dimensionally stable than non-modified wood.

• Expect readings toward the low end (≈6–9%). Install within ranges above.

• **Predrilling** is advised near ends and edges. Acclimate as with conventional wood

Note:

Cold and wet job sites extend acclimation. Hot and dry sites may require sun shielding and shorter, staged exposures to prevent surface checking.



## WALL PREPARATION

• Confirm substrate is flat, plumb, dry, and structurally sound.

• Install a code-compliant WRB (self-adhered or fluid-applied, or well-lapped sheet WRB).

• Flash all windows, doors, penetrations, transitions, and horizontal breaks to direct water outward.

• Verify integration of WRB, flashings, and rainscreen components before cladding begins.

# RAINSCREEN SYSTEMS & FURRING

A ventilated, drainable cavity behind cladding is strongly recommended for durability.

## WOOD FURRING (BEST PRACTICE)

### Horizontal Siding

• **Use vertical furring** strips only to create vertical air channels.
Typical: 5/4 × 2-1/2" furring at 16–24" O.C.

• Fasten with #10–#12 stainless or epoxy-coated screws; **1-1/4" minimum embedment** into framing.

### Vertical Siding

• Use **horizontal furring** at 16–24" O.C. aligned to studs. Optional intermittent horizontal furring for trim and transition support.

### Shared Requirements

• Maintain **continuous intake and exhaust** at base and head with bug or insect screens and metal drip flashing.

• Keep rainscreen cavity **clear** at transitions; avoid blocked compartments.

## MANUFACTURED RAINSCREENS (ALTERNATES)

### Horizontal Siding

• Acceptable: entangled mesh mats, vented strips, drainable housewraps, or clip systems that provide continuous drainage and ventilation.

• Regardless of system, cladding and trim fasteners must penetrate **≥1-1/4" into solid wood backing** (furring, blocking, or framing).

**Foam, SIP, ICF, or Masonry Substrates:** Provide wood furring or nailers sufficient for fastening penetration and cavity ventilation.



# FASTENING GUIDELINES

**Preferred:** 304/305 or 316 **stainless steel**. Use 316 in coastal/high-corrosion zones.

• **Nails**: Ring-shank stainless, ≥2" length as needed.

• **Screws**: #8 (or larger) stainless trim-head, length as needed.

• **Color Coordinated Fasteners**: 15* wire coil, painted, full rounded head, ring-shank nail and Deck-Drive DSV wood screw.

• Penetration: **≥1-1/4" into solid wood** backing.

• Place **two fasteners** per board at each furring or backing; keep **~1" from edges** and **~1-1/2" from ends**. Predrill as needed to prevent splitting.

• **Blind fastening** is **not** recommended for exterior unless the profile or system is specifically engineered for it (see T&G notes below).

• **Do not overdrive**. Set heads flush.

• **Avoid non-stainless fasteners** that can corrode or discolor wood.

• **Seal all field cuts** before installation.

**Alternate (good/better/best)**: Hot-dip galvanized (ASTM A-153) may be acceptable in some inland applications, but stainless remains the recommended standard for appearance and longevity—especially with semi-transparent finishes.

# SIDING INSTALLATION (BY PROFILE)

## GENERAL

• If a rainscreen is used, **verify** that the **rainscreen and backing** are installed and continuous.

• Start level at the base; keep first course supported and true.

• **To avoid moisture whicking** maintain **≥6" clearance** above finished grade and **≥2"** above hardscape/roofs/decks (§11).

• **Stagger butt joints**. Leave up to **1/8"** expansion gap at butt joints and where cladding meets trim; back-seal ends.

• Allow for natural movement; do not nail through overlapping courses unless specifically indicated.



## BEVEL / CLAPBOARD (HORIZONTAL)

• Lay out course spacing to maintain required overlap (≥1”). Use starter or furring strip at base.• **Face-nail** each board into solid backing at **≤24” O.C.** with a single fastener per bearing located just above the overlap; avoid nailing through two layers.

• Use larger overlaps for unseasoned stock; avoid over-driving fasteners with larger laps.

## TONGUE & GROOVE (HORIZONTAL OR VERTICAL)

• **Horizontal**: Groove down. Boards ≤6” may be **toe-nailed** (blind) through the tongue; wider boards should be face-nailed with two fasteners per bearing.

• **Vertical**: Start at a plumb corner with groove toward the adjacent wall. Provide horizontal nailers or blocking at ≤24” O.C.

## LAP SIDING (CHANNEL, SQUARE-EDGE, ECT.)

• **Horizontal**: Start at base; channels oriented up. Leave **~1/8”** expansion gap for dry stock.

Boards ≤6”—two nails ~1” above lap; ≥8”—two nails per bearing 2-1/2”–3” apart.

• **Vertical**: Provide horizontal nailers or furring; follow fastener spacing above.

## BOARD & BATTEN (VERTICAL)

• Common pairing: **1×10 boards** with **1×3 battens**. For 1×6 boards spaced 1/2”, use battens that overlap ≥1/2”.

• Boards ≤6”—two fastener centered per bearing.

• Boards ≥8”—two fasteners per bearing, **2-1/2”–3” apart.**

• Batten fastener passes between the board edges (do not pin both boards with one fastener).

## OPEN-JOINT (E.G., “TEX GAP”) 6 CLIP SYSTEMS

• Follow system engineering for joint width, UV-stable WRB, and clip spacing. Maintain full rainscreen ventilation and specified clearances.



# TRIM & ACCESSORIES

## CORNER BOARDS (OUTSIDE / INSIDE)

• Use nominal 1" or 5/4" trim sized to siding thickness.

• Maintain **up to 1/8"** expansion gap at trim joints and between siding and trim; **back-seal** all end cuts.

• Fasten into **solid backing** (not sheathing only).

• Mitered corners are acceptable with tight, full-depth fits and skilled carpentry.

## WINDOWS & DOORS

• **Flash rough openings** with WRB and tapes per manufacturer instructions.

• Install **head flashing/drip caps** lapped behind WRB and over top trim.

• Leave **up to 1/8"** gap between siding and trim; back-seal cut ends.

• **Do not caulk** horizontal siding-to-trim laps; allow drainage. Use high-quality, paintable sealant only at vertical joints/penetrations.

## FASCIA

• Install **drip-edge flashing**.

• Use scarf joints for long runs; avoid exposed end-grain.

• Stainless fasteners set flush. Slight top-edge slope encourages drainage.

## CAULKING-USE SPARINGLY

• Acceptable sealants: high-performance acrylic-latex, acrylic-silicone hybrids, polyurethane, polysulfide, or terpolymer rubber.

• **Avoid** pure silicone/clear on bare cedar.

• **Never** substitute caulk for flashing. Inspect and maintain sealants regularly.



## ROOF, GRADE & DECK CLEARANCES

• **Grade**: Keep siding and trim **≥6" above** finished grade; avoid contact with soil/mulch.

• Roof/Decks: Maintain **≥2" gap** above shingles, roofs, or horizontal surfaces to avoid wicking.

• Hardscape: Maintain **≥1/2"–1"** above walks/patios with proper flashing and drainage.

## TIMBERS (POSTS, BEAMS, BRACES)

• Typical species/grades: Kiln-dried Douglas-fir (FOHC or boxed heart #1 or better), and cedar timbers.

• Splits/checks are natural as timbers season; kiln drying reduces but does not eliminate.

• **Installation**: Qualified contractors only. Use engineered connections and exterior-grade structural fasteners (stainless, hot-dip galvanized, or epoxy-coated). Predrill as needed. Avoid over-countersinking to protect factory finish.

• **Seal** all cut ends and holes with two coats of the **GM-approved finish system** before installation.

## PREFABRICATED TRUSSES (IF SPECIFIED)

• Must be **engineered** by others.

• GM provides finish on truss components as specified; contractor installs per approved shop drawings with appropriate rigging and protection.





## FIELD FINISHING & TOUCH-UP

• **Seal all field cuts** (crosscuts, rips, notches, drill holes) **immediately** with the **GM-approved stain/sealer** for color/chemistry match.

• Apply two liberal coats to end grain prior to installation.

• **Touch-ups**: Use GM-supplied touch-up stain for scratches/dings; feather lightly to blend with factory finish.

• Follow finish manufacturer conditions (e.g., >45°F, no imminent rain). Agitate well before use.

## TROUBLESHOOTING & COMMON ISSUES

• **Warping/Cupping**: Verify acclimation, fastening pattern/penetration, and free airflow in rainscreen.

• **Staining/Discoloration**: Use stainless fasteners; resolve water management (flashing/WRB).

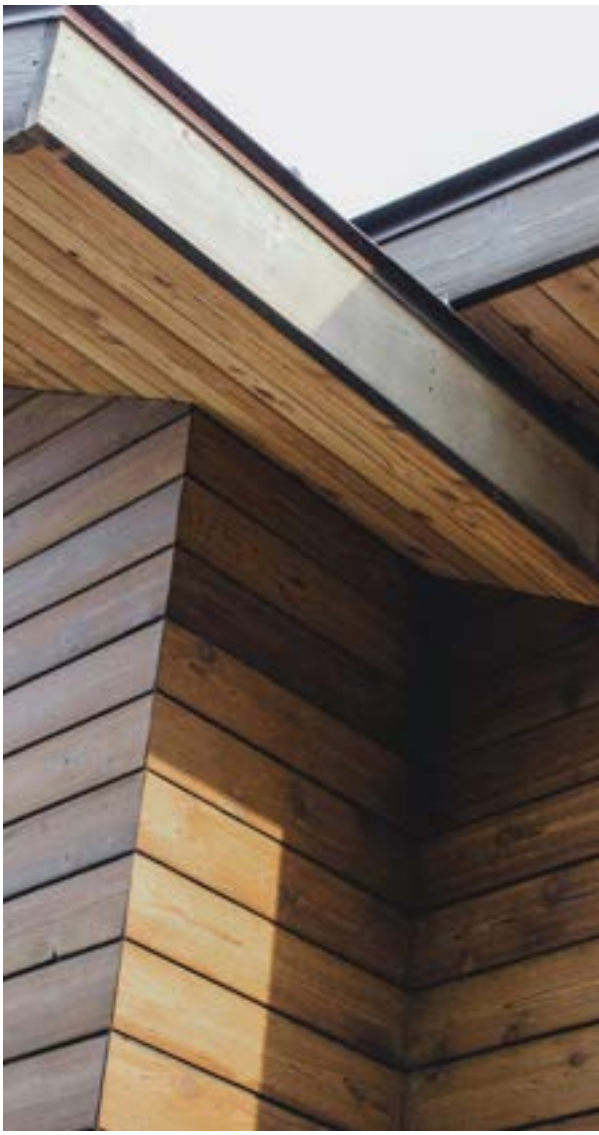
• **Loose Boards**: Confirm ≥1-1/4" penetration into solid backing; correct spacing.

• **Mold/Mildew**: Improve ventilation and cleanliness; clean per §15.

• **Finish Wear**: Follow maintenance interval; avoid pressure washing at close range.

• **Sap Bleed**: If present, remove when cold (~32°F) by gentle scraping to avoid smearing; avoid solvents that can mar finish.

# LIMITED WARRANTY (FINISH & SUBSTRATE)



## FACTORY FINISH

• Glacier's prefinish system is covered by the finish manufacturer's limited warranty when installed and maintained per this manual and the finish data sheet.
• Typical coverage includes water ingress/rot resistance on vertical surfaces; color change/fading is generally not covered.
• See project-specific warranty certificate.

## THERMALLY MODIFIED WOOD (TMW) SUBSTRATES

• TMW products carry a limited rot/decay warranty provided by the substrate manufacturer.
• See the applicable certificate for term and conditions.
• This warranty is independent of the factory finish warranty.

## CLAIMS

• Retain records of MC measurements, acclimation dates, installation photos, and maintenance logs.
• Failure to follow these guidelines may void coverage.

# APPENDIX A — BEST-PRACTICE NOTES (QUICK TIPS)

**Factory Finish**

• Finish as soon as practical; factory finish preferred. Touch up end cuts.

• We recommend rainscreen construction—especially over rigid foam or in wet climates.

• Use light-colored topcoats where heat buildup is a concern.

• Never place siding in direct contact with concrete, masonry, soil, or roofing.

• Do not nail through two layers unless specified; do not pin movement.

• Plan for maintenance; south/west elevations age fastest.

# WOOD SIDING TOUCH-UP INSTRUCTIONS

## OVERVIEW

This document provides guidance for touching up exterior wood siding using the stain sealer supplied by Glacier Millworks.

Proper preparation and application will ensure a long-lasting and aesthetically pleasing finish.



## MATERIALS NEEDED

- Stain sealer (corresponding color to the siding)
- Clean, lint-free cloths
- Soap and water solution
- Clean brush or applicator

## PREPARATION

### 01 INSPECT SIDING

- Carefully examine every piece of siding for cut ends, dings, scratches, and cracks prior to installation.
- Identify any large cracks or severely damaged sections that require removal prior to installation.

### 02 TOUCH-UP AREAS

- Any siding with cut ends must be sealed before installation.
- Use the stain sealer that corresponds to the color of the siding being treated.
- For pieces with dings, scratches, or cracks, ensure these areas are also touched up and sealed prior to installation.

# WOOD SIDING TOUCH-UP INSTRUCTIONS



## APPLICATION PROCESS

### 01 CLEAN THE SURFACE

• Ensure the surfaces to be sealed are free from dirt, dust, and debris.

### 02 APPLY STAIN SEALER

• Mix sealer well prior to each use.

• Using a clean brush or applicator, apply the stain sealer to the identified areas.

• Ensure even coverage and blend the touch-up areas with the surrounding siding.

## FINAL NOTES

• Ensure that the stain sealer does not freeze during the application process. Store and apply in a temperature-controlled environment to maintain product efficacy.

• Clean any tools and applicators with soap and water immediately after use to prevent hardening of the stain sealer.

By following these instructions, you will help ensure that the exterior wood siding not only looks great but also maintains its integrity and durability. For any further questions, please contact Glacier Millworks customer service.

# WOOD SIDING CARE AND MAINTENANCE

Wood siding is a beautiful and durable choice for your home, when properly maintained and cared for Glacier Millworks wood siding is designed to stand the test of time.

Follow these guidelines to keep your wood siding in top condition.



## 01 REGULAR CLEANING

**Frequency:** Clean your wood siding once construction is complete, and at least once a year after.

**Method:** Use a low-pressure power washer or garden hose to remove dirt, dust, and debris.

**Warning:** Using a pressure washer too close to your siding can and will result in damaging the finish and the wood siding. Be sure to use a low pressure and keep the nozzle a minimum of 2 feet away from the siding. Do not use soap or other chemicals to clean your siding.

## 02 INSPECTION

**Frequency:** Inspect your siding every six months for signs of damage.

**What to Look For:** Check for cracks, splits, or signs of rot. Pay special attention to areas around windows and doors.

By following these care and maintenance steps, you can keep your wood siding looking beautiful and extend its lifespan.

# WOOD SIDING CARE AND MAINTENANCE

## 03 UV SEALER APPLICATION

**What to Apply:** Apply clear UV sealer from Glacier Millworks.

**How to Apply:** Use deck and siding stain brush or an airless sprayer.

**Frequency:** Reapply clear sealer every 3–5 years, or as needed based on wear and weather exposure. Southern and south west facing walls are going to need the most care and attention.

## 04 PEST CONTROL

**Inspection:** Regularly check for signs of insect infestations, such as termites or carpenter ants.

**Prevention:** Keep wood siding clear of mulch, dirt, and vegetation that can harbor pests. Treat any infestations promptly.

## 05 MOISTURE MANAGEMENT

**Gutter Maintenance:** Keep gutters clean and functional to direct water away from siding.

**Ventilation:** Ensure proper ventilation in areas like attics to prevent moisture buildup.

**Sprinklers:** Check to make sure sprinklers are not spraying your siding.

**Height From Ground:** Ensure siding is a minimum of 8” off of the ground. Make sure heavy snowfall is shoveled away from siding.

## 06 SEASONAL PREPARATION

**Winter:** Check for and address any moisture issues before the colder months.

**Summer:** Ensure the siding is clean and sealed to protect against heat and UV damage.



# PPG PROLUXE® SOLID BODY LIMITED WARRANTY

## 15-YEAR LIMITED FINISH PERFORMANCE WARRANTY

Glacier Millworks warrants that its **factory-applied PPG ProLuxe® Solid Body exterior finish** will resist **excessive fading, chipping, cracking, and blistering** resulting from normal weathering for a period of **fifteen (15) years** from the date of original purchase, provided the product has been properly stored, installed, and maintained in accordance with Glacier Millworks' published care and maintenance guidelines.

A **Limited Finish Performance Warranty** guarantees that exterior wood products will maintain acceptable finish integrity and appearance over the stated warranty period. This includes protection against abnormal color degradation, peeling, cracking, blistering, and coating failure beyond what is reasonably expected from normal environmental exposure.

This warranty protects against **normal weathering only** and excludes damage caused by lack of required cleaning, improper maintenance, abnormal exposure, or extreme environmental conditions.

This Limited Warranty is issued by Glacier Millworks and covers the factory application and performance of the finish, subject to inspection and verification, in accordance with the terms outlined herein. Coating materials are separately warranted by their respective manufacturers.

This warranty is issued **only to the original purchaser** of Glacier Millworks finished products, as evidenced by the original invoice, and is **non-transferable.**

## WARRANTY COVERAGE

If finish performance is determined by Glacier Millworks to meet the criteria of this warranty, Glacier Millworks will, at its sole discretion:

- **Refinish or repair the affected PPG ProLuxe® Solid Body coating**, or
- Provide **prorated cash compensation** based on the remaining warranty period.

**This warranty applies to the finish only.**

Glacier Millworks does **not** provide replacement of the wood substrate under this warranty. Labor, installation, removal, reinstallation, and wood replacement are expressly excluded.

# PPG PROLUXE® SOLID BODY LIMITED WARRANTY

## WARRANTY PERIOD & COMPENSATION SCHEDULE

### 15-YEAR FINISH PERFORMANCE WARRANTY

| Maximum Warranty Compensation | Years After Warranty Registration |
|---|---|
| 100% | 0–3 years |
| 80% | 3–6 years |
| 60% | 6–9 years |
| 40% | 9–12 years |
| 20% | 12–15 years |

## WARRANTY REGISTRATION

Warranty must be registered with Glacier Millworks within **90 days** of purchase and must include:

- Proof of purchase
- Product and finish details
- Installation address

Send registration to: **warranty@glaciermillworks.com**

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## CONDITIONS THAT VOID THE WARRANTY

This Limited Warranty is void under any of the following conditions:

- Failure to perform required cleaning and maintenance as outlined by Glacier Millworks. (A maintenance clear coat is not required for solid body Pro Luxe, a gentle annual rinse is recommended but not required for solid body Pro Luxe).

- Use of cleaners, chemicals, or surface treatments not approved for PPG ProLuxe® Solid Body finishes.

- Exposure to excessive or standing moisture, including sprinklers, roof runoff, ground contact, or ponding water.
- Installation methods that restrict ventilation or trap moisture behind boards.
- Damage due to misuse, neglect, impact, fire, flood, or other extreme environmental events.
- Alteration of the factory-applied finish, sanding, or exposure of raw wood without approved maintenance procedures.
- Application of unapproved field-applied coatings or third-party finishes.
- Improper storage, handling, or installation.
- Corrosion or staining caused by improper fasteners or hardware.
- Structural movement, settlement, or shifting of the substrate to which the product is attached.

## EXCLUSIONS

This warranty does **not** cover:

- Normal, gradual, or uniform fading over time.
- Minor surface checking, raised grain, or wood movement.
- Natural variations in wood color, grain, or texture.
- Finish wear in high-contact or high-abrasion areas.
- Damage caused by environmental exposure outside normal conditions.

## GEOGRAPHICAL COVERAGE

This warranty applies to Glacier Millworks factory-finished PPG ProLuxe® Solid Body products installed in the **United States and Canada.**

## CONTACT

For warranty registration or claims: **warranty@glaciermillworks.com**

# LIMITED WARRANTY

## IMPORTANT

The limited warranty below covers Glacier Millworks, LLC ("GM") materials (siding, soffit, fascia, and trim (hereinafter referred to as "Materials")) that have been installed and maintained in accordance with the written instructions above.

The limited warranty is offered only on the conditions stated herein, and the remedies stated herein are the exclusive remedies for any alleged breach thereof or any other product complaint.

Failure to install or maintain GM Materials according to these written instructions will affect performance and void the limited warranty. GM Materials are intended only for the use of siding, exterior trim, fascia, wood accents, and tongue and grove ceiling in single family residences and commercial buildings. Subject to the conditions and exclusions below, GM makes the following limited warranty of its GM Materials:

## 15-YEAR LIMITED WARRANTY AGAINST ROT AND DECAY

GM offers a limited warranty against fungal decay and rot with the GM Materials to the original consumer purchaser/occupant ("first owner") thereof: For 15 years after initial purchase, should any GM Materials that have been installed and maintained according to the GM Materials written instructions become structurally unserviceable due to fungal decay or fungal rot, GM will provide replacement product if necessary.

This limited warranty shall expire 15 years from date of purchase date, and does not cover installation, shipping, or other costs, and is available only to the first owner.

## 15-YEAR LIMITED WARRANTY AGAINST PEELING OR BLISTERING ON SEMI-TRANSPARENT STAIN

GM offers a limited warranty against peeling or blistering on its semi-transparent stain to the first owner thereof: For 15 years after initial purchase, should any semi-transparent stain on GM Materials peel or blister, GM will provide replacement product if necessary.

This limited warranty shall expire 15 years from date of purchase date, and does not cover installation, shipping, or other costs, and is available only to the first owner.

# LIMITED WARRANTY

## CONDITIONS FOR LIMITED WARRANTY

For the limited warranty to apply, GM Materials must have been installed and maintained according to GM Materials written instructions, including but not limited to the requirement that the exterior must be sealed every five (5) years with GM's exterior sealer and applied according to GM's guidelines and instructions. Always keep documentation of your installation and maintenance practices to support any limited warranty claim you may need to make in the future.

The first owner must contact GM immediately upon discovery of the condition and provide an invoice to verify their purchase and the product's origin of manufacture, along with photographs depicting the concern and any documentation regarding installation and maintenance practices, and must also allow a GM inspection agent to enter the property and inspect the structure to examine, photograph and sample the Materials.

## EXCLUSIONS FROM LIMITED WARRANTY

The Limited Warranty does not cover:

• Any GM Materials which are installed despite signs of defects or damage, including but not limited to scratches, dents, and cuts that were not re-sealed prior to installation

• Normal weathering, wear and tear, deterioration or deflection

• Normal industry standard of shrinkage of materials

• Materials and labor required if a claim is filed

• Any damage that is caused by a homeowner or third party, including:

- Negligent or improper maintenance and/or installation

- Failure to take timely action to prevent or minimize loss or damage

- Damage caused by rodents or other living creatures

- Damage from accidental occurrences including but not limited to fire, explosion, smoke, water escape, glass breakage, tornadoes, hurricanes, extreme wind and/or weather, windstorms, hail, lightning, falling trees, aircraft, vehicles, flood, earthquake, avalanche, landslide and changes in underground water table

# LIMITED WARRANTY

• Defects in materials or work from anyone other than GM

• Diminution in value of the building

• Landscaping, both hard and soft, including plants, fencing, detached patios, gazebos and similar structures

• Damage to trim on non-residential detached structures including sheds, garages, carports, boathouses or other structure not an integral part of a residence

• Any damage caused by the failure to take reasonable steps to mitigate damages

• Shrinking, swelling, splitting, cracking, cupping, twisting, warping, pitch/sap bleeding, or fading

## REMEDY

SUCH REPLACEMENT OF DEFECTIVE BOARDS IS THE EXCLUSIVE REMEDY FOR THIS LIMITED WARRANTY. GM SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES DUE TO DEFECT OR FAILURE OF ITS PRODUCTS, OR FAILURE OF ANY PRODUCTS OF ANY SUPPLIER OF MATERIALS OR EQUIPMENT TO GM, EXCEPT FOR THE SPECIFIC LIMITED WARRANTY ABOVE. GM GIVES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER AND ALL OTHER WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, WHICH ARE HEREBY EXPRESSLY DISCLAIMED AND EXCLUDED. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE HEREOF.

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## JURISDICTION, VENUE, AND APPLICABLE LAW

To the fullest extent allowed by law, this warranty shall be governed and construed in accordance with the laws of Montana, and if there is a lawsuit, that jurisdiction and venue shall be in Flathead County, Montana.

# OUR MISSION

*"In a construction world rushing toward shortcuts, Glacier Millworks takes its time."*

What do you do when you can't get the thing you need? **Make it yourself.**

From humble beginnings as day-labor painters in 2004, Greg Riska and Bryant Bach didn't just rise through the finish industry. They poured themselves into it. Every job was a chance to learn, refine, and raise the standard for what quality should look like.

Over the course of two decades, they didn't just start businesses. They cultivated a reputation for artistry in wood finishing that became known across the Flathead Valley. Their work spoke for itself—sharp, consistent, and built to last.

By the early 2020s, they faced the same problem again and again: materials that looked good on paper but couldn't perform on the job. So they did what they've always done. They built something better. Glacier Millworks was born from experience, not ego. A company rooted in craft and driven by the belief that beauty and integrity should always go hand in hand.

At Glacier, artisan doesn't mean unattainable. Greg and Bryant stay close to the work, collaborating with contractors, selecting materials, and fine-tuning every detail. No middlemen. No inflated promises. Just enduring craftsmanship, honestly priced.

But the real foundation of Glacier isn't just wood or finishes. It's the people. This is a place where good folks become great craftsmen, where mentorship shapes the next generation, and where integrity is just as essential as design.

In a construction world rushing toward shortcuts, Glacier Millworks takes its time. Every board, every beam, every finish is a quiet promise: this was made to mean something.



# GLACIER MILLWORKS

## TIMBER FORGE

FORGED IN FIRE

## ALPINE

MODERN SOPHISTICATION

## TERRATHERM

RESILIENCE & DURABILITY

## REVENANT

WEATHERED BEAUTY